Wi-Fi & Poll Pad (iPad) Setup Instructions

LAKE COUNTY BOARD OF ELECTIONS AND REGISTRATION

OVERVIEW

Before voters can vote on Election Day, their voter registration status needs to be checked. We do this using an iPad which is connected by a dedicated, secure hotspot to our state voter registration system.

POWER-ON PROCEDURE

The iPad needs active signals to connect to accessories and wi-fi. You MUST turn on your machines in the following order:



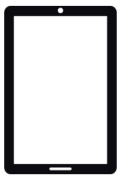
1. Turn on your hotspot

then your



2. iPad printer

then your



3. iPad

4. Now check the upper right corner of your iPad. →

NEVER OPEN THE IPAD ENVELOPE BEFORE ELECTION DAY!!! WIFI/IPAD SETUP MUST WAIT UNTIL TUESDAY MORNING

BOTH WIFI AND IPAD ARE FULLY CHARGED BEFORE PICKUP

CONNECTION GUIDE

Need more help? Flip over for troubleshooting and tips

Red Cloud

Your iPad is NOT connected to your hotspot. **TIP:** *Make sure the hotspot is powered on, then click the red cloud on the poll pad and select "synchronize now"*

Yellow Cloud

Your iPad is connected to your hotspot, but you are NOT online with Crown Point. Poor reception is the likely cause. **TIP:** *try moving the hotspot to a location near a window or outer wall.*

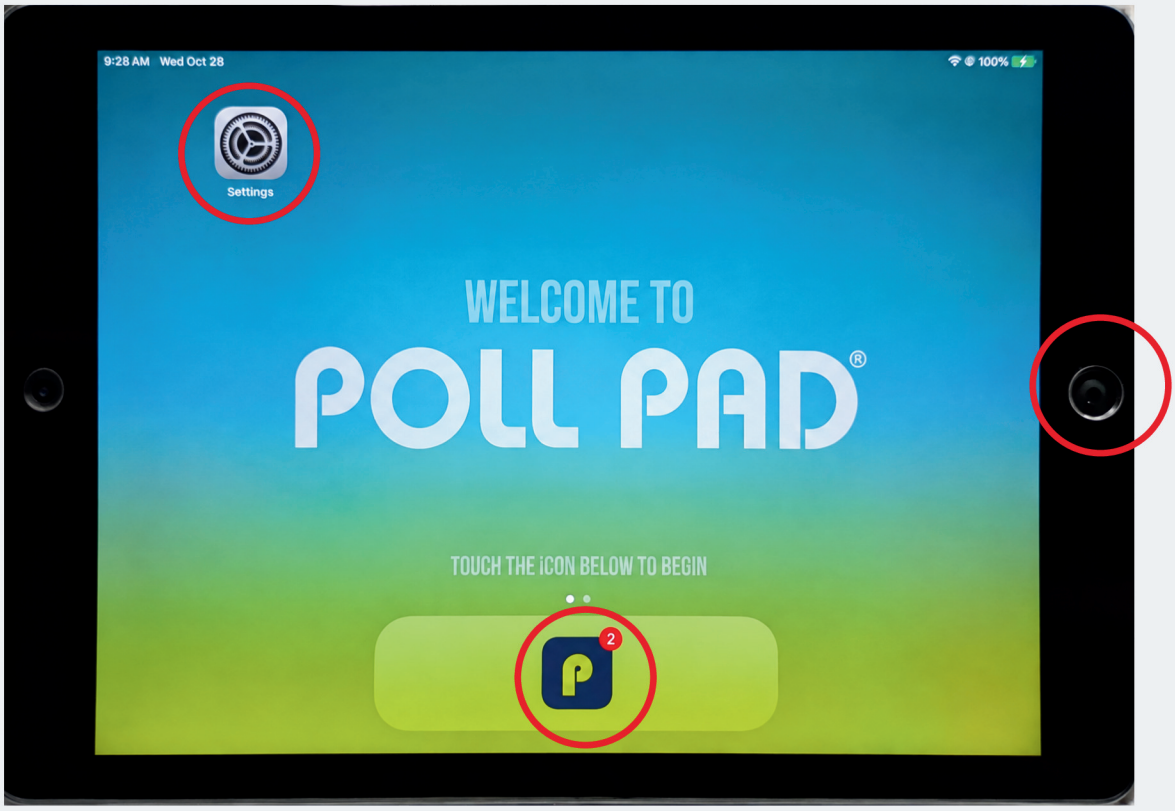
Green Cloud

Your iPad is connected to your hotspot and you are connected to central command in Crown Point.

Wi-Fi & Poll Pad (Troubleshooting)

LAKE COUNTY BOARD OF ELECTIONS AND REGISTRATION

Red Cloud TROUBLE SHOOTING



1. Make sure your hotspot is turned on
2. Hit the 'home' button on your iPad. This will close the Poll Pad app
3. On the upper left, tap:

Settings → WiFi → "PollPad WiFi Secure-Mobile"

You'll see a rotating circle while the connection is pending.

Once this changes to a blue checkmark, you're connected!

ONCE YOU ARE CONNECTED WITH A BLUE CHECKMARK:

4. Tap Home button again
5. Tap the Poll Pad app icon
6. Tap on cloud icon and tap "synchronize now"
7. Once the cloud icon turns green, you're synced!