

August 22, 2025

Michelle Arnold
Deputy Administrator
Lake County Health Department
2900 West 93rd Avenue
Crown Point, Indiana 46307

Dear Michelle:

It has been a pleasure working with you. Here is the pricing for our HealthConnect program. These prices do not include any 3rd party vendor costs; those would be separate agreements and pricing as we discussed during the overview meeting. After you have time to review, please let me know if you have any questions.

INVOICE

1. HealthConnect Software and Services Cost and Subsidies

Up-Front License Fees and Implementation Services Fees:

Item/Service	Type of Fee	Cost Per FTE Provider User	Subsidy	Net Cost Per FTE Provider User	Quantity	Net Fee to be Paid by Practice
12 Week Implementation	Paid Upfront for each FTE Provider User	\$96,998	85%	\$14,550	1	\$14,550
12 Week Implementation with Full Resolute Billing	Paid Upfront for each FTE Provider User	\$118,306	85%	\$17,746	1	\$17,746

Annual HealthConnect Maintenance Fees:*

Item/Service	Type of Fee	Cost	Subsidy	Net Annual Cost Per FTE Provider of Practice	Quantity	Net HealthConnect Maintenance Fees
Annual Maintenance Fee	Paid Monthly per Provider User	\$53,674	85%	\$8,051	1	\$8,051
Annual Maintenance with Full Resolute Billing Fee	Paid Monthly per Provider User	\$81,719	85%	\$12,258	1	\$12,258

Sincerely,
Shelly Babb

Shelly Babb
Manager Franciscan HealthConnect Program